

**EXHIBIT 7**  
Top Five Areas: Small Versus Large

<b>Top Five Areas of Satisfaction</b>			
<b>Rank</b>	<b>Large Companies</b>	<b>Rank</b>	<b>Small Companies</b>
1	Real-time processing	1	Flexibility (customization)
2 (tie)	Flexibility (customization)	2	User friendliness
2 (tie)	Multibusiness unit	3 (tie)	Purchase price
4	Multicompany	3 (tie)	Technical vendor support
5	Annual operating cost	5	Annual operating cost
<b>Top Five Areas for Improvement</b>			
<b>Rank</b>	<b>Large Companies</b>	<b>Rank</b>	<b>Small Companies</b>
1	Annual operating cost	1	Report Writing
2	User manuals	2	Flexibility (customization)
3	Report writing	3	User's manuals
4	Flexibility (customization)	4	Annual operating cost
5	Installation cost User friendliness Technical vendor support	5	Security
<b>Top Five Reasons Companies Do Not Change Software</b>			
<b>Rank</b>	<b>Large Companies</b>	<b>Rank</b>	<b>Small Companies</b>
1	Cost necessary to change	1	Disruption/hassle to business
2	Disruption/hassle to business	2	Cost necessary to change
3	Satisfaction with software package	3	Satisfaction with software package
4	Effort necessary to convert data	4	Effort necessary to convert data
5	Integration with other application software	5	Better products not available