

**EXHIBIT 2
BAD-DEBT ACTIVITY**

Year	Beginning Balance	Plus: Provision for Doubtful Accounts (Expense)	Minus: Write-Off of Uncollectible Accounts (Derived)	Equals: Ending Balances
1994	\$119	\$ 37	\$ 14	\$142
1995	142	42	-29	213
1996	213	59	197	75
1997	75	71	22	124
1998	124	112	92	144
1999	144	343	183	304
2000	304	98	172	230
2001	230	108	74	264
Total		\$870	\$725	

Note: All figures in millions of dollars